Telemedicine

Your veterinarian has recommend your next appointment be conducted digitally. Congrats! Now you have access to the same high quality care you are used to in the comfort of your own home.

How It Works

1. Create a TeleTails account
   If you don’t already have the TeleTails app, please download it from the App Store or Google Play. Create a profile for yourself and your pets. Don’t forget to include a cute picture! For more info creating an account please see www.teletails.com/practicename.

2. Connect with your Veterinarian
   Use the code **BBVC01** to connect with your veterinarian.

3. Start a consultation
   Your veterinarian has scheduled a follow up appointment with you. About 10 mins before your scheduled time, please start a consultation with your provider. Enter a brief update or key questions you want to make sure you cover during the consult and tap “Submit”. This gives your vet time to see it before starting the video consultation with you at the set time.

Helpful Hints

1. Make sure you have enabled notifications for TeleTails on your phone/tablet. You don’t want to miss the notification that your vet has started a call.

2. If you need your vet to see/watch/assess your pet, please make sure you have them close by when the consultation begins.

3. If you have any trouble don’t hesitate to reach out to the office at 617-247-2273 or TeleTails Support at 646-604-9236 or support@teletails.com